

## VISTA State Progress Report

**Legal Applicant:** Chisholm Trail RSVP

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**Fax:** (940) 387-0862

**Project Name:** AmeriCorps VISTA North Texas

**Project Director:** Christina Penland

**Telephone:** Ex. 6

**Email:** VISTA@rsvpserves.org

**Grant Number:** 13VSWTX015

**Period Covered by this Report:**

**From: 08/21/2016 to 08/19/2017**

**Application ID:** 16VS194030

### Member Development

	Member Development Information	AmeriCorps VISTA Members
1	On-Site Orientation	58
2	Community Outreach	59
3	Community Volunteer Generation/Recruitment	26
4	Effective Volunteer Management	35
5	Resource Mapping	4
6	Resource Development/Fundraising	38
7	Grant Writing	112
8	Organizational Development	348
9	Performance Measures	5
10	Tracking Systems	0
11	Information Technology	3
12	Developing On-Site Orientations and Training Plans	9
13	Other (Please Specify)	53

**Sponsor Note** Other includes Career Coach Training, Spanish Speaking course, Planning Professional Development webinar, Understanding Poverty webinar, Ed Award webinar, Writing Federal Resume webinar

### Demographics

	Demographic Information	Value
1	# of community volunteers recruited during the reporting period	437.00
5	# of community volunteers managed during the reporting period	874.00
2	# of Service Hours performed by Community Volunteers who were recruited	1,611.00
6	# of Service Hours performed by Community Volunteers who were managed	3,384.00
3	Dollar value of cash resources leveraged during the reporting period	695,021.00
4	Dollar value of in-kind resources leveraged during the reporting period	4,777.00

### Narratives

#### Challenges

The main challenge faced at this time is managing a project that is rapidly growing in projects as well as expanding in service area. The VISTA North Texas project has added 10 new project sites and a Summer Associate project. The VISTA North Texas sub-sites have been primarily located in Denton County. In the past year, VISTA projects have been developed in Collin County beyond scope of request

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## Resource Development

beyond scope of request

[REDACTED]

Woman to Woman Pregnancy Resource Center- 188 new volunteers were recruited to serve in the agency's Twice as Nice Resale Store. The volunteers served 1,378 hours saving the agency \$34,602 in labor costs (per Independent Sector).

Youth and Family Counseling-VISTA procured \$26,874 through grants and fundraisers which will be used to provide counselling services to low-income children.

## Sustainability

As an intermediary project, our goal is to support the AmeriCorps VISTA members and their agencies as they develop and build projects that will allow for the transition away from AmeriCorps VISTA resources. The VISTA Leader and Project Director assist the VISTA members as much as possible to overcome challenges and give support needed through education, training and team building activities. Contact is made with site supervisors by the Project Director to ensure the VISTA member and the Site Supervisor have the tools necessary to have a successful project. In order to grow and sustain the AmeriCorps VISTA North Texas Project, we will actively engage and educate non-profit and government agencies in the VISTA North Texas service area about the AmeriCorps VISTA program. Each VISTA is required to ensure the information for all of the projects worked on are organized in computer and/or hard copy files and that contact information for all of the important people/businesses worked with are accessible to the agency staff and the next VISTA member who will be serving. Through the VISTA member's monthly reports and site visits, the project director ensures the activities of the VISTA members are documented and sub-site staff are trained to continue processes and resources developed by the VISTA.

## Multi-Site Program Management and Performance

The Project Director and VISTA Leader communicate regularly with the VISTA members and Site Supervisors to ensure all projects are moving forward and to give the VISTA members the support needed to complete their VADs. VISTA members participate in service projects to facilitate team building and to learn how to support each other to accomplish goals. The VISTA Leader also coordinates "VISTA Meet-Ups" and social activities to get to know each other in a non-work environment. In the past year, VISTA North Texas members have come together for service projects for the 9/11 Day of Service and MLK Day of Service. For the 9/11 Day of Service, VISTA members assisted in the donation center of Twice as Nice Resale, a component of Woman to Woman Pregnancy Resource Center. The VISTA members sorted donations to be placed out on the sales floor and helped the agency make room for additional donations. VISTA North Texas members participated in the Point In Time count to commemorate MLK Day of Service. The VISTA members worked with other community volunteers to pack over 200 incentive bags to be given to those homeless individuals who participated in the count.

The VISTA members complete and submit timesheets and monthly reports to the VISTA Leader. The VISTA Leader reads the reports to check for progress at each site as well as to assess any needs the VISTA member may have. The VISTA Leader compiles the reports and posts them on the shared drive for the Project Director to review for the Progress Reports. Any issues or clarification needed are addressed each month so that support is given quickly. The project director is in contact every two weeks via email with the sub-site supervisors to ensure the VISTA member is in service and that there are no issues or concerns with the VISTA member. The Project Director makes site visits to each agency hosting an AmeriCorps VISTA member. The VISTA Leader is also available to offer support and resources on an as needed basis.



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**PM 19 - Capacity Building & Leverage - Scale/Reach - Full Time - 2**

Focus Area -	Measure Type	Measure	Target	Actual	Progress
Healthy Futures - Access to Care	Anti-Poverty Output	H1: Number of uninsured, econ disadvindividuals utilizing health care services/programs	0	0	0.00 %
Healthy Futures - Access to Care	Anti-Poverty Outcome	Number of clients receiving health care services.	0	0	0.00 %
Healthy Futures - Access to Care	# of Full time VISTAS		4	4	100.00 %

<b>Sponsor Note</b>	<p>During the reporting period, three VISTA members serve to recruit, train and manage volunteers and develop logistical and safety plans for the Twice as Nice Resale store. The Volunteer recruitment VISTA recruited 188 new volunteers who served 1,378 hours. Together the VISTAs managed 422 volunteers who served 1,254 hours in the Twice as Nice Resale store. They also garnered \$157,683 through fundraising events. Monies will be used to offer free health services to low-income women. The Volunteer Recruitment and Development VISTA, Volunteer Training VISTA and Logistics VISTA work collaboratively to ensure volunteer operations run smoothly. The Logistics VISTA developed organizational and safety policies for the Twice as Nice Resale store where the majority of volunteers serve. These policies help the volunteers through clear communication and expectations so that their time is well used. The Volunteer Training VISTA then takes the policies and develops volunteer training that each new volunteer must attend. Refresher training for volunteers is also available to communicate new changes. The Volunteer Recruitment VISTA not only recruits new volunteers but also actively communicates with volunteers and the community through social media. Combined the work of the VISTA members has helped the volunteer program run more efficiently and volunteers continue to serve with the agency.</p>
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beyond scope of request